

RCE/2700



**REQUEST  
FOR  
CONTINUED EXAMINATION (RCE)  
TRANSMITTAL**

Subsection (b) of 35 U.S.C. § 132, effective on May 29, 2000, provides for continued examination of an utility or plant application filed on or after June 8, 1995.  
See The American Inventors Protection Act of 1999 (AIPA).

<i>Application Number</i>	09/540502
<i>Filing Date</i>	March 31, 2000
<i>First Named Inventor</i>	T G. Brewer
<i>Group Art Unit</i>	2143
<i>Examiner Name</i>	Nguyen, Phuoc H.
<i>Attorney Docket Number</i>	NCR 8374 (1592.019US1)
<i>Customer No.</i>	21186

This is a Request for Continued Examination (RCE) under 37 CFR § 1.114 of the above-identified application entitled CHANNEL DIRECTOR FOR CROSS-CHANNEL CUSTOMER INTERACTIONS.

Submission required under 37 C.F.R. § 1.114

1.  Consider the amendment(s)/reply under 37 C.F.R. § 1.116 previously filed on .
2.  Consider the arguments in the Appeal Brief or Reply Brief previously filed on .
3.  A Preliminary Amendment ( 9 pages ) is enclosed.
4.  A new power of attorney ( pages ) is enclosed.
5.  An Information Disclosure Statement is enclosed ( pages ).  
a. Form(s) 1449  
b. Copies of IDS Citations
6.  A check in the amount of \$770.00 is attached to pay the RCE filing fee required under C.F.R. § 1.17(e).
7.  The Commissioner is hereby authorized to credit overpayments or charge any fees set forth in 37 CFR §§ 1.16 through 1.18 to Deposit Account No. 19-0743.
8.  A petition for extension of time in the prior application ( 1 pages ) is enclosed along with a check in the amount of \$110.00 to pay the extension fee.
9.  Others:

SCHWEGMAN, LUNDBERG, WOESSNER & KLUTH, P.A.  
Customer Number: 21186

By: Joseph R. Mehrle  
Atty: Joseph R. Mehrle  
Reg. No. 45,535

CERTIFICATE UNDER 37 CFR 1.8: The undersigned hereby certifies that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail, in an envelope addressed to: Attn-Mail Stop RCE, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on this 19th day of November, 2003.

Name

Amy Moriarty

Signature

Amy Moriarty